

OPENING HOURS

Monday to Friday

8.30am to 5.00pm

Standard Charges (PHO funded)

Child 0-14 yrs	No Charge
Child 14-17yrs	\$30/12.50 (CSC)
Adult 18yrs+	\$44/18.50 (CSC)
Adult 65+	\$40/18.50 (CSC)
ACC surcharge <14yrs	No charge
ACC surcharge 14-17yrs	\$15/12.50
ACC surcharge 18yrs +	\$20/18.50

Our Staff

Practice Manager: Sarah
Nurses: Tania & Catherine
Receptionist: Yvonne

After Hours: *An Urgent GP service is available on site at Wairau Hospital 8am-8pm weeknights 8am-8pm Saturday, Sunday and public holidays.*
Phone 03 520 6377 (no appointment necessary)

Valid December 2018

A FULL RANGE OF CARE

- Accidents
- Antenatal care
- Asthma care
- Blood glucose checks
- Blood pressure checks
- Cervical smear checks
- Contraception (**Please note that some of our GPs do not prescribe the Oral Contraceptive Pill. Enquire at reception when booking appointments**)
- Diabetes checks
- Driving medicals
- Eye testing
- Immunisations
- Insurance medicals
- Minor surgery
- Pregnancy testing
- Skin and mole check
- Smoking cessation
- Travel advice & vaccinations
- War pensions
- Wound care

A fee in addition to the standard charge applies to some of these services.
(Fees can be obtained from reception)

WELCOME TO

Wairau Community Clinic



Dr Scott Cameron

Dr Jessica Cullen

Dr Jan Shapcott

Located at Wairau Hospital
Gate 2, Hospital Road
Blenheim

Phone 03 520 9814
Fax 03 520 6578

WAIRAU COMMUNITY CLINIC IS A MEMBER OF THE MARLBOROUGH PHO

**Emergencies or very urgent problems
will need to go straight to the Hospital
Phone 520 9999
or an Ambulance on 111**

Appointments are usually made at 15 minute intervals. Extra time is required for special services such as insurance examinations, and minor surgery. Please advise us when you make your appointment. There will be an extra cost charged for extended appointments.

Repeat prescriptions: If you are on 3 or more regular medication you must see your Doctor for repeat prescriptions, unless they have specified otherwise. There is a 2 working day turn around service for repeat prescriptions and a charge of \$15. Urgent same days scripts are \$20.

Test results: Please allow at least 48 hours for lab results to be available. If they are abnormal we will contact you, usually by phone. If you need to discuss your results with a Nurse please phone between 9am–4pm. You may leave a name & number on their answering machine.

When visiting the surgery please report to the reception desk when you arrive. If you have been waiting more than 20 minutes, check with the receptionist that we know you are here. If you think your problem may be covered by ACC please advise the receptionist.

Changes of address: If you change your address or phone number please let us know. This can be very important if we need to contact you concerning test results or remind you of immunisations or tests that may be due. It is also very important to give your new address to any specialists you are currently seeing, and to the hospital if you are awaiting an outpatient appointment or an operation.

Community Services /High User Health Card: If you receive a new card it is important to advise us of your new number (usually only the last three digits will have changed) and the expiry date. Both Doctors and chemists need to have your current card numbers before being able to claim the subsidy on your behalf. Otherwise you will be charged the unsubsidized amount.

Nursing Services are by appointment. These include blood pressure monitoring, dressings, immunisations, smoking cessation, cervical smears, heart health and diabetic services.

Smoking cessation: We are able to offer a supportive program using patches or medications if you want to stop smoking. For further advice please contact our nurses.

Liquid Nitrogen is an effective treatment for most warts, skin crusts and sun-damaged skin you will need to see your doctor first.

Minor Surgery: A consultation with the Doctor is required before minor surgery is organized. Moles, skin sores and small cancers can be removed easily and simply with surgery. You will need to arrive 15 minutes before your appointment time.

Minor Surgery Fees \$100 - \$250

Insurance Medicals: This is a special consultation and requires up to 30 min appt with the Nurse then 30 mins with the Doctor. You will need to tell the Receptionist when you make the appointment.

Disability Forms: New forms require an appointment with your doctor but review forms can be done without a consultation. Our GP's will fill out these forms for our registered patients only.

Comments: Occasionally things might occur that you are not happy about. If so we welcome your feedback. Our complaints officer is Sarah and you can ring her or put your concerns in writing. We will respond as soon as possible and within 5 working days. We also welcome positive feedback.